Welcome to the ITS Knowledge Base
The ITS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the ITS website

Frequently Asked Questions

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty / staff member! What do I do?
- How do I ...
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

Can’t find what you’re looking for?

Ask a Question (requires logging in)

- Ask ITS Staff about wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

Related Materials

Join a Community

- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

Follow or Like Us

- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

Other resources

- Gmail
- LATTE
- Brandeis University

Recently updated articles

- [Android: Connect to eduroam](#)  
  Feb 07, 2019 • updated by Sam Stanley • view change

- [Gmail](#)  
  Feb 06, 2019 • updated by Olivia Benzan-Daniel • view change

- [Gmail on Mobile Devices](#)  
  Feb 06, 2019 • updated by Olivia Benzan-Daniel • view change

- [Gmail in Apple Mail, Thunderbird, or Outlook](#)  
  Feb 06, 2019 • updated by Olivia Benzan-Daniel • view change

- [Changing your Brandeis Password](#)  
  Jan 29, 2019 • updated by Jennifer Guerra • view change

- [Quickmail Block](#)  
  Jan 24, 2019 • updated by Lindsay Atkinson • view change

- [Known Issues with LATTE](#)  
  Jan 23, 2019 • updated by Lindsay Atkinson • view change

- [Echo 360 automated lecture capture / Active Learning Platform](#)