Welcome to the ITS Knowledge Base
The ITS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the ITS website

**Frequently Asked Questions**
- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty/staff member! What do I do?
- How do I...
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

**Can’t find what you’re looking for?**

Ask a Question (requires logging in)
- Ask ITS Staff about wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

**Related Materials**

**Join a Community**
- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

**Follow or Like Us**
- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

**Other resources**
- Gmail
- LATTE
- Brandeis University

**Recently updated articles**
- Gmail
  - about 8 hours ago • updated by Olivia Benzan-Daniel • view change
- Changing your Brandeis Password
  - Jan 29, 2019 • updated by Jennifer Guerra • view change
- Quickmail Block
  - Jan 24, 2019 • updated by Lindsay Atkinson • view change
- Known Issues with LATTE
  - Jan 23, 2019 • updated by Lindsay Atkinson • view change
- Echo 360 automated lecture capture / Active Learning Platform
  - Jan 20, 2019 • updated by Elias Jacobson • view change
- Known Issues with LATTE
  - Jan 16, 2019 • updated by Richard Bergeron • view change
- Adding TAs and Guests
  - Jan 16, 2019 • updated by Lindsay Atkinson • view change
- Using the Gradebook
Latte for Instructors
Jan 04, 2019 • updated by Lindsay Atkinson • view change

Text Editing
Jan 04, 2019 • updated by Lindsay Atkinson • view change

Ensemble Anthem (copy)
Jan 04, 2019 • updated by Elias Jacobson • view change

Google Groups
Jan 03, 2019 • updated by Carroll Cadden • view change

Create Online Assignments
Jan 03, 2019 • updated by Lindsay Atkinson • view change

Back Up and Restore Your Course
Jan 02, 2019 • updated by Lindsay Atkinson • view change

Setting up DUO
Dec 20, 2018 • updated by Sam Stanley • view change