Welcome to the ITS Knowledge Base

The ITS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the ITS website

Frequently Asked Questions

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty/staff member! What do I do?
- How do I ...
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

Can't find what you're looking for?

Ask a Question (requires logging in)

- Ask ITS Staff about wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

Related Materials

Join a Community

- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

Follow or Like Us

- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

Other resources

- Gmail
- LATTE
- Brandeis University

Recently updated articles

- Gmail
  - Jan 25, 2019 • updated by Olivia Benzan-Daniel • view change
- Quickmail Block
  - Jan 24, 2019 • updated by Lindsay Atkinson • view change
- Known Issues with LATTE
  - Jan 23, 2019 • updated by Lindsay Atkinson • view change
- Echo 360 automated lecture capture/Active Learning Platform
  - Jan 20, 2019 • updated by Elias Jacobson • view change
- Known Issues with LATTE
  - Jan 16, 2019 • updated by Richard Bergeron • view change
- Adding TAs and Guests
  - Jan 16, 2019 • updated by Lindsay Atkinson • view change
- Using the Gradebook
  - Jan 04, 2019 • updated by Richard Bergeron • view change
- Latte for Instructors