Welcome to the ITS Knowledge Base

The ITS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the ITS website.

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**Frequently Asked Questions**

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty / staff member! What do I do?
- How do I ...  
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

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**Can’t find what you’re looking for?**

Ask a Question (requires logging in)

- Ask ITS Staff about wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

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**Related Materials**

**Join a Community**

- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

**Follow or Like Us**

- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

**Other resources**

- Gmail
- LATTE
- Brandeis University

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**Recently updated articles**

- Using the Gradebook  
  Jan 04, 2019 • updated by Richard Bergeron • view change
- Latte for Instructors  
  Jan 04, 2019 • updated by Lindsay Atkinson • view change
- Text Editing  
  Jan 04, 2019 • updated by Lindsay Atkinson • view change
- Adding TAs and Guests  
  Jan 04, 2019 • updated by Lindsay Atkinson • view change
- Ensemble Anthem (copy)  
  Jan 04, 2019 • updated by Elias Jacobson • view change
- Google Groups  
  Jan 03, 2019 • updated by Carroll Cadden • view change
- Echo 360 automated lecture capture / Active Learning Platform  
  Jan 03, 2019 • updated by Elias Jacobson • view change
- Create Online Assignments