Welcome to the ITS Knowledge Base
The ITS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the ITS website

Frequently Asked Questions

• How do I connect to the Brandeis network?
• I'm a new student! What do I do?
• I'm a new faculty/student/staff member! What do I do?
• How do I...
  • Change my password
  • Change/view my password question and answer
  • Open a Brandeis account
• How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

Can't find what you're looking for?

Ask a Question (requires logging in)

• Ask ITS Staff about wireless, software, LATTE, media event support, and more.
• Ask the Brandeis community in our Questions Forum.

Related Materials

Join a Community

• Subscribe to the technology mailing list for news updates and technical alerts
• Subscribe to academic software mailing lists for community support

Follow or Like Us

• Follow the Technology Help Desk on Twitter
• Join the Technology Help Desk Facebook page

Other resources

• Gmail
• LATTE
• Brandeis University

Recently updated articles

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  Jan 04, 2019 • updated by Richard Bergeron • view change

- Latte for Instructors
  Jan 04, 2019 • updated by Lindsay Atkinson • view change

- Text Editing
  Jan 04, 2019 • updated by Lindsay Atkinson • view change

- Adding TAs and Guests
  Jan 04, 2019 • updated by Lindsay Atkinson • view change

- Ensemble Anthem (copy)
  Jan 04, 2019 • updated by Elias Jacobson • view change

- Google Groups
  Jan 03, 2019 • updated by Carroll Cadden • view change

- Echo 360 automated lecture capture / Active Learning Platform
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- Create Online Assignments