Welcome to the ITS Knowledge Base

The ITS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the ITS website

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### Frequently Asked Questions

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty/staff member! What do I do?
- How do I...
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

### Can't find what you're looking for?

**Ask a Question (requires logging in)**

- Ask ITS Staff about wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

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### Related Materials

#### Join a Community

- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

#### Follow or Like Us

- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

#### Other resources

- Gmail
- LATTE
- Brandeis University

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### Recently updated articles

- [Windows Updates](#) Dec 02, 2018 • updated by Ravi Kotecha • view change
- [LATTE Videos Block](#) Nov 30, 2018 • updated by Lindsay Atkinson • view change
- [Windows PC: Adobe License Renewal 2018](#) Nov 29, 2018 • updated by Ravi Kotecha • view change
- [Windows PC: Adobe License Renewal 2018](#) Nov 29, 2018 • updated by Christopher Lowre • view change
- [Mac: Adobe License Renewal 2018](#) Nov 29, 2018 • updated by Christopher Lowre • view change
- [Adobe License Renewal (2018)](#) Nov 29, 2018 • updated by Ravi Kotecha • view change
- [Mac: Adobe License Renewal 2018](#) Nov 29, 2018 • updated by Ravi Kotecha • view change
- [Adobe Creative Cloud](#)