Welcome to the ITS Knowledge Base
The ITS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the ITS website

Frequently Asked Questions

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty/staff member! What do I do?
- How do I...  
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

Can't find what you're looking for?

Ask a Question (requires logging in)

- Ask ITS Staff about wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

Related Materials

Join a Community

- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

Follow or Like Us

- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

Other resources

- Gmail
- LATTE
- Brandeis University

Recently updated articles

- LATTE Videos Block  
  about 9 hours ago • updated by Lindsay Atkinson • view change
- Windows PC: Adobe License Renewal 2018  
  yesterday at 12:37 PM • updated by Ravi Kotecha • view change
- Windows PC: Adobe License Renewal 2018  
  yesterday at 12:33 PM • updated by Christopher Lowre • view change
- Mac: Adobe License Renewal 2018  
  yesterday at 12:32 PM • updated by Christopher Lowre • view change
- Adobe License Renewal (2018)  
  yesterday at 11:49 AM • updated by Ravi Kotecha • view change
- Mac: Adobe License Renewal 2018  
  yesterday at 11:46 AM • updated by Ravi Kotecha • view change
- Adobe Creative Cloud  
  yesterday at 10:32 AM • updated by Ravi Kotecha • view change
- Adobe License Renewal (2018)
Adobe License Renewal (2018)
Nov 28, 2018 • updated by Jean Poulard • view change

Protect your Data and Identity
Nov 21, 2018 • updated by Ravi Kotecha • view change

EndNote
Nov 21, 2018 • updated by Ravi Kotecha • view change

Software
Nov 21, 2018 • updated by Ravi Kotecha • view change

Getting Hardware Repaired
Nov 21, 2018 • updated by Ravi Kotecha • view change

Student Repair: Mac Recovery Disks
Nov 21, 2018 • updated by Ravi Kotecha • view change

LATTE
Nov 20, 2018 • updated by Lindsay Atkinson • view change