Welcome to the ITS Knowledge Base

The ITS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the ITS website

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**Frequently Asked Questions**

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty / staff member! What do I do?
- How do I ...  
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

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**Can't find what you're looking for?**

**Ask a Question (requires logging in)**

- Ask ITS Staff about wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

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**Related Materials**

**Join a Community**

- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

**Follow or Like Us**

- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

**Other resources**

- Gmail
- LATTE
- Brandeis University

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