Welcome to the ITS Knowledge Base

The ITS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the ITS website.

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### Frequently Asked Questions

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty / staff member! What do I do?
- How do I...
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

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### Can't find what you're looking for?

Ask a Question (requires logging in)

- Ask ITS Staff about wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

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### Related Materials

#### Join a Community

- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

#### Follow or Like Us

- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

#### Other resources

- Gmail
- LATTE
- Brandeis University

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### Recently updated articles

- **Symantec Endpoint Protection**
  Nov 12, 2018 • updated by Jean Poulard • view change
- **Connect to Networked Office Printers**
  Nov 12, 2018 • updated by Jean Poulard • view change
- **SPSS Support**
  Nov 11, 2018 • updated by Luis C Andino Jr. • view change
- **Student Printing: Print from personal devices**
  Nov 06, 2018 • updated by Ravi Kotecha • view change
- **Student Printing: Print from personal devices**
  Nov 06, 2018 • updated by Steven Holden • view change
- **Network Shares**
  Oct 31, 2018 • updated by Ravi Kotecha • view change
- **Latte for Students**
  Oct 29, 2018 • updated by Lindsay Atkinson • view change
- **Latte for Instructors**