Welcome to the ITS Knowledge Base

The ITS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the ITS website

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Frequently Asked Questions

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty / staff member! What do I do?
- How do I ...
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

Can’t find what you’re looking for?

Ask a Question (requires logging in)

- Ask ITS Staff about wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

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Related Materials

Join a Community

- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

Follow or Like Us

- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

Other resources

- Gmail
- LATTE
- Brandeis University

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Recently updated articles

- Symantec Endpoint Protection
  - about 8 hours ago • updated by Jean Poulard • view change
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- SPSS Support
  - yesterday at 7:31 PM • updated by Luis C Andino Jr. • view change
- Student Printing: Print from personal devices
  - Nov 06, 2018 • updated by Ravi Kotecha • view change
- Student Printing: Print from personal devices
  - Nov 06, 2018 • updated by Steven Holden • view change
- Network Shares
  - Oct 31, 2018 • updated by Ravi Kotecha • view change
- Latte for Students
  - Oct 29, 2018 • updated by Lindsay Atkinson • view change
- Latte for Instructors