Welcome to the ITS Knowledge Base

The ITS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the ITS website.

Frequently Asked Questions

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty / staff member! What do I do?
- How do I...
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

Can't find what you're looking for?

Ask a Question (requires logging in)

- Ask ITS Staff about wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

Related Materials

Join a Community
- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

Follow or Like Us
- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

Other resources
- Gmail
- LATTE
- Brandeis University

Recently updated articles

- Add Interactive Content (H5P)
  Oct 05, 2018 • updated by Lindsay Atkinson • view change
- Access Your Courses
  Oct 01, 2018 • updated by Lindsay Atkinson • view change
- Sharing LATTE Badges
  Oct 01, 2018 • created by Lindsay Atkinson
- LATTE Videos Block
  Oct 01, 2018 • updated by Lindsay Atkinson • view change
- Quickmail Block
  Sep 28, 2018 • updated by Lindsay Atkinson • view change
- Forums for Class Discussions
  Sep 28, 2018 • updated by Lindsay Atkinson • view change
- What's new in LATTE, January 2018
  Sep 28, 2018 • updated by Lindsay Atkinson • view change
- Course Editing Key
 Sep 28, 2018 • updated by Lindsay Atkinson • view change

 Adding TAs and Guests
 Sep 27, 2018 • updated by Lindsay Atkinson • view change

 Text Editing
 Sep 27, 2018 • updated by Lindsay Atkinson • view change

 SAS
 Sep 25, 2018 • updated by Jean Poulard • view change

 Known Issues with LATTE
 Sep 24, 2018 • updated by Lindsay Atkinson • view change

 Print the Photo Roster
 Sep 24, 2018 • updated by Lindsay Atkinson • view change

 What's new in LATTE, January 2018
 Sep 21, 2018 • updated by Esther Brandon • view change

 Zoom Guide for Participants
 Sep 19, 2018 • updated by Elias Jacobson • view change