Welcome to the ITS Knowledge Base

The ITS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the ITS website.

---

Frequently Asked Questions

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty / staff member! What do I do?
- How do I change my password?
- Change my password
- Change/view my password question and answer
- Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

Can't find what you're looking for?

Ask a Question (requires logging in)

- Ask ITS Staff about wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

---

Related Materials

Join a Community

- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

Follow or Like Us

- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

Other resources

- Gmail
- LATTE
- Brandeis University

---

Recently updated articles

- Add Interactive Content (H5P)
yesterday at 2:42 PM • updated by Lindsay Atkinson • view change
- Access Your Courses
Oct 01, 2018 • updated by Lindsay Atkinson • view change
- Sharing LATTE Badges
Oct 01, 2018 • created by Lindsay Atkinson
- LATTE Videos Block
Oct 01, 2018 • updated by Lindsay Atkinson • view change
- Quickmail Block
Sep 28, 2018 • updated by Lindsay Atkinson • view change
- Forums for Class Discussions
Sep 28, 2018 • updated by Lindsay Atkinson • view change
- What's new in LATTE, January 2018
Sep 28, 2018 • updated by Lindsay Atkinson • view change
- Course Editing Key