Welcome to the ITS Knowledge Base
The ITS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the ITS website

Frequently Asked Questions

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty/staff member! What do I do?
- How do I...
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

Can't find what you're looking for?

Ask a Question (requires logging in)

- Ask ITS Staff about wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

Related Materials

Join a Community

- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

Follow or Like Us

- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

Other resources

- Gmail
- LATTE
- Brandeis University

Recently updated articles

- Quickmail Block
  yesterday at 3:00 PM • updated by Lindsay Atkinson • view change
- Forums for Class Discussions
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- What's new in LATTE, January 2018
  yesterday at 2:44 PM • updated by Lindsay Atkinson • view change
- Course Editing Key
  yesterday at 12:13 PM • updated by Lindsay Atkinson • view change
- Access Your Courses
  yesterday at 9:49 AM • updated by Lindsay Atkinson • view change
- Adding TAs and Guests
  Sep 27, 2018 • updated by Lindsay Atkinson • view change
- Text Editing
  Sep 27, 2018 • updated by Lindsay Atkinson • view change
- SAS
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Known Issues with LATTE
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Print the Photo Roster
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What's new in LATTE, January 2018
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Zoom Guide for Participants
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Patch history
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Adding Ensemble Media or Playlist to course
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Network Border Protection
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