Welcome to the ITS Knowledge Base

The ITS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the ITS website.

Frequently Asked Questions

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty / staff member! What do I do?
- How do I...
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

Can't find what you're looking for?

Ask a Question (requires logging in)

- Ask ITS Staff about wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

Related Materials

Join a Community

- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

Follow or Like Us

- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

Other resources

- Gmail
- LATTE
- Brandeis University

Recently updated articles

- What's new in LATTE, January 2018
  Sep 21, 2018 • updated by Esther Brandon • view change
- Zoom Guide for Participants
  Sep 19, 2018 • updated by Elias Jacobson • view change
- Patch history
  Sep 14, 2018 • updated by Jennifer Bartes • view change
- Adding Ensemble Media or Playlist to course
  Sep 13, 2018 • updated by Lindsay Atkinson • view change
- Network Border Protection
  Sep 12, 2018 • updated by Chi-Jan Yang • view change
- Off-site Hardware Repair
  Sep 11, 2018 • updated by Olivia Benzan-Daniel • view change
- Getting Hardware Repaired
  Sep 11, 2018 • updated by Olivia Benzan-Daniel • view change
- VPN (Wormhole)