Data backup for faculty and staff (Code42 CrashPlan)

CrashPlan Pro is an easy, secure online backup system to protect all of your critical data. ITS is utilizing Code42 CrashPlan to provide desktop and laptop backup for faculty and staff University-owned computers.

- What will Code42 CrashPlan backup?
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What will Code42 CrashPlan backup?

By default, Code42 CrashPlan will backup your entire computer, with certain exclusions (google drive, dropbox, and box are excluded in addition to some system files).

The backups are stored on a cloud server off campus.

How do I get started with Code42 CrashPlan?

After ITS pushes Code42 CrashPlan to your computer, you will be prompted to create an account. The username and password you choose must match that of your Brandeis UNet username and password. Here’s a screenshot:

1. Make sure you choose the "New Account" option.
2. Enter your Brandeis Username.
3. Enter your Brandeis Account/Email password.
4. Click “Create Account” when you are done.
**How long will my initial backup take?**
The initial backup may take a long time, depending on the size of your files. It will run in the background and not affect your productivity.

**What if the initial backup is interrupted?**
You can shut your computer down during the initial backup and CrashPlan will resume from where it left off next time your computer is turned on. Of course, the initial backup will go more quickly if the computer isn’t interrupted during the process.

**What do I do after I install Code42 CrashPlan?**
Code42 CrashPlan will continue to backup your computer regularly without any interaction. The backups following the initial backup are incremental and therefore much quicker than the first.

**How do I know if my data is being backed up by Code42 CrashPlan?**
Once a month, you will receive an email that looks like this, which shows your total amount of data and what percent of that data is backed up (your specifics will be different):

```
Backup Status Report

Source → Target       Selected  Files  Backed Up %  Last Completed  Last Activity
annemac → PROe Cloud, US - West  96.5GB ↑64.7MB  48k ↑135  99.8%   2.7 hrs   2.7 hrs

This is a message from Code42.  
1 Main St SE, #400, Minneapolis, MN 55441 USA  
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