JAMF Pro - for Mac users

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What can you see on my machine using Jamf Pro?

Jamf Pro implementation has been customized to only collect necessary data to assist in the central management of Macs. Information collected includes:

- Hardware specifications
- Applications installed
- Services running
- Available software updates
- List of local user accounts
- Firewall status (enabled/disabled)
- SSHd status (enabled/disabled)

What is Jamf Pro?

Jamf Pro is a management platform for macOS computers and iOS devices providing inventory, software distribution, operating system imaging, settings and security management.

Jamf Pro allows ITS and division/school administrators to proactively manage equipment life cycles, efficiently deploy software and policies in a consistent method, and provides data for troubleshooting computer issues.

How does Jamf Pro work?

Jamf Pro consists of a management cloud server (JAMF Software Server - JSS), and a client on each managed computer.

The Jamf Pro client checks with the JSS at computer startup and every 15 minutes, causing 2KB of network traffic, 4MB Real Memory, and 0.10 CPU time. In addition, computer inventory is uploaded to the JSS once a day, causing less than 200KB of network traffic, 8MB Real Memory, and 3.74 CPU time. Client/Server communication is encrypted by a certificate pair configured when the client is installed.

What is the Jamf Pro Self Service App?

The Self Service application is a Brandeis-specific portal similar to the Apple App Store that provides access to software, links, and the end-user flexibility of choosing what to install and when to install it.

The contents of Self Service are centrally maintained and will be updated regularly, so please poke around and check back often.

What does Jamf Pro look like?
How do I know if my machine is managed by Jamf Pro?

There will be a “Self Service” App in your “Applications” folder:
What specific programs will be patched by Jamf Pro?

Security related patches that help protect your computer from malicious attacks:

- Java
- Adobe Flash Player
- Apple Security Updates

Who can log into my computer?

Only System Administrators of Jamf Pro Endpoint Management System.

Who can see my screen remotely?

Remote Desktop on your Mac is disabled by default. However, if there is an emergency, a Jamf Pro Administrator may trigger the remote desktop portal to open temporarily for immediate assistance.

How often will you push updates?

When a new security patch is available, we will patch.

How do I enroll if my machine is not currently managed by ITS?

Follow the instructions here: Jamf Pro_Self_Enroll.pdf.