Welcome to the LTS Knowledge Base

The LTS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the LTS website or on our library research guides.

Frequently Asked Questions

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty / staff member! What do I do?
- How do I ...
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

Can't find what you're looking for?

Ask a Question (requires logging in)

- Ask LTS Staff about library research, wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

Related Materials

Join a Community

- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

Follow or Like Us

- Follow LTS on Twitter
- Join the LTS Facebook page
- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

Other resources

- Gmail
- LATTE
- Library & Technology Services
- Brandeis University

Recently updated articles

- Patch history
  May 10, 2018 • updated by Jennifer Bartes • view change
- Gmail
  May 08, 2018 • updated by Ravi Kotecha • view change
- Google Team Drives
  May 08, 2018 • updated by Ravi Kotecha • view change
- JAMF Pro - for Mac users
  May 08, 2018 • updated by Jay Chen • view change
- KACE - for Windows users
  May 07, 2018 • updated by Jennifer Bartes • view change
- Data backup for faculty and staff (Code42 CrashPlan)
  May 03, 2018 • updated by Christopher Lowre • view change
- Setting up DUO
DUO - Two-Factor Authentication
May 03, 2018 • updated by Olivia Benzan-Daniel • view change

Voicemail
May 02, 2018 • updated by Ravi Kotecha • view change

MATLAB
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Software Purchasing
May 01, 2018 • updated by Carroll Cadden • view change

Linux Pulse Client Setup
Apr 30, 2018 • updated by James Bartes • view change

Training materials and videos
Apr 27, 2018 • updated by Jessica Maryott • view change

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Linux VPN Access
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