Accept eduroam Certificate

When connecting to WiFi for the first time or when a certificate changes on the eduroam wireless network, use the steps below to accept the new certificate.

Windows Machines

1. Users connecting may see the following security alert when connecting to eduroam:

   ![Windows Security Alert](image)

   The connection attempt could not be completed

   The Credentials provided by the server could not be validated. We recommend that you terminate the connection and contact your administrator with the information provided in the details. You may still connect but doing so exposes you to security risk by a possible rogue server.

   Details  Terminate  Connect

2. More details will indicate the Radius Server and Root CA:

   ![Windows Security Alert](image)

   The connection attempt could not be completed

   The Credentials provided by the server could not be validated. We recommend that you terminate the connection and contact your administrator with the information provided in the details. You may still connect but doing so exposes you to security risk by a possible rogue server.

   Details  Terminate  Connect

3. Click connect to add the server as a permanent exception.

   Radius server should be auth1.net.brandeis.edu or auth2.net.brandeis.edu

   Root CA should be AddTrust External CA Root

If you wait greater than 15 seconds to click connect, eduroam will come back as unable to connect due to authentication timeout.

1. Users connecting to eduroam may also see this issue -
2. If this is the case, you will need to edit the profile.
3. Begin by opening the wireless menu
4. Click on Open Network and Sharing Center
5. Choose Manage wireless networks
6. Double Click Eduroam
7. Select the security tab

8. Click Settings

9. Uncheck Validate server certificate
10. Click OK
11. Click OK
12. You should now be able to connect to eduroam

Mac OS X

When connecting to eduroam on an Apple running Mac OS X, use the steps outlined below to accept the eduroam certificate.

Step 1

Click Continue on the Verify Certificate popup

Step 2

Enter your Mac OS X password and click on Update Settings
**iPhone**

**Step 1**

Enter your login credentials and password and select **Join**

**Step 2**

Select **Trust**
For some phones, the popup will look like the following, select **Accept Certificate**

**Related articles**

- Linux Pulse Client Setup
- Accessible PDFs
- Using your Brandeis Phone
- Wormhole (VPN)
- Junos Pulse