Wireless

The official wireless network at Brandeis is eduroam. Students, faculty, and staff should use the eduroam wireless network for connecting computers, tablets, and smartphones.

Ready to connect? Read our connection instructions.

Please use brandeis_open only for game consoles, media players, and smart TVs such as Xbox, PlayStation, Wii, Apple TV, and Roku. Devices such as the Google Home and Chromecast require being on the same network as a phone to set up, and therefore cannot be supported on Brandeis' network.

Timeline

Starting in spring 2014, LTS made some changes in support of research and collaboration, and to help you keep in touch with your colleagues, students, and classmates when traveling both domestically and overseas. This change will affect anyone who uses a laptop, tablet, or smartphone on campus: specifically, the wireless network called eduroam will become our primary network, the brandeis_open network will be limited to devices like Xbox and Apple TV, and the brandeis_secure network will be removed. This switch took place in residence halls in January and will continue in academic and administrative buildings on a rolling basis throughout the semester.

Starting in late February in academic and administrative buildings, if you connect to brandeis_open on your computer, tablet, or phone, you’ll be instructed to connect to eduroam and to discontinue using brandeis_open.

We are currently in the process of making eduroam the primary network on a rolling basis across campus. After eduroam is the primary network in your area, brandeis_secure will no longer be available. The Technology Help Desk will contact departments with plenty of time to make the switch, and support will be offered for any who need it.

Why eduroam?

eduroam is a fast, secure, and encrypted network. It provides important safety and security for personal information when browsing the Internet, entering passwords and credit card information into websites, logging in to sage and LATTE, sending email, and so forth.

The eduroam network is also handy for travelers. If you visit one of the many colleges and universities in the U.S. or Europe that participate in eduroam, your device will be automatically configured to get on their wireless networks. If you're in signal range, you've got free wireless access!

Where is eduroam offered?

Besides Brandeis, eduroam is offered at nearly 100 institutions in the United States. eduroam is also available in 36 European countries, 6 Asia-Pacific countries, and Canada. With hundreds of thousands of eduroam wireless access points, eduroam acts as one large, world-wide, wireless hotspot.

Please note that eduroam is still in the early stages of its development in the United States. You may encounter occasional difficulties at other locations until eduroam becomes more established, but we anticipate this will improve in the U.S. over time.

Tips for using eduroam on the road

If you are a Brandeis community member and plan to visit another eduroam participating institution, you should configure eduroam on your device before you go. You'll use your username@brandeis.edu login to connect to the other institution's eduroam wireless network.

If you are a guest visiting Brandeis, you'll use your home institution's username and password system to connect to eduroam at Brandeis. Please contact your home institution for help or support, and to obtain setup instructions particular to your institution.

Read our Frequently Asked Questions to learn more.

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