Set Up RDC for Windows 10

Step 1: Get the IP Address

- Find the IP address of your on-campus computer. See instructions on how to do this below.
  - Open the Command Prompt (click the Windows icon in the lower left corner of your screen and type ‘cmd’ in the Search box, then hit enter)
  - In the Command Prompt window, type ‘ipconfig /all’ and hit enter. Find the IP address listed under "Ethernet Adapter Local Area Connection", circled below.

![Command Prompt Window]

- Write the IP address down somewhere, you will need it to establish the Remote Connection later.

Step 2: Allow Remote Access

- Open the start menu, search for “Remote settings” and click on Allow remote access to your computer
- Click on Remote settings in the pane on the left.
- Ensure that “Allow remote connections to this computer” is selected and “Allow connections only from computers running Remote Desktop…” is not selected

![Remote Desktop Settings]

- Click Apply
- Click OK to close System Properties
Step 3: Update Firewall Settings

- Open the start menu and type 'firewall' in the Search box.
- Select Windows Firewall with Advanced Security.
- Click on Inbound Rules in the pane on the left.
- Scroll down the list of entries until you find Remote Desktop (TCP-In) with the Profile type 'Domain,' and double-click that entry.

![Windows Firewall with Advanced Security](image)

- Click on the Scope tab and ensure that under the 'Remote IP address' heading, the IP addresses listed below are entered.

![Remote IP address](image)

- If not, enter each address by clicking Add, typing in the following addresses one at a time, and clicking OK:
  - 129.64.4.0/24 (details below)
  - 129.64.8.0/24
  - 129.64.16.0/24
  - 129.64.100.0/24

- Once all the addresses have been entered, click OK to save your changes.
- Then close the Windows Firewall with Advanced Security window.
- Now, go back to the Remote Desktop page and continue with instructions there.
You only need to have 129.64.4.0/24. This IP range is for the VPN. Without this IP, you will not be able to Remote Desktop in using the VPN.

Wondering what the other IP address ranges are for?

<table>
<thead>
<tr>
<th>IP Range</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>129.64.8.0/24</td>
<td>Support: grants access to IP addresses within Feldberg Communications Center</td>
</tr>
<tr>
<td>129.64.16.0/24</td>
<td>Support: grants access to Help Desk IP addresses</td>
</tr>
<tr>
<td>129.64.99.104</td>
<td>Admin: IP of server that Windows management</td>
</tr>
</tbody>
</table>

Related articles

- Procedure to grant server access to consultants and vendors
- Wormhole (VPN)
- Junos Pulse
- Set Up RDC for Windows 7
- Remote Desktop (RDC)