Student is listed twice in the Photo Roster

Problem

When looking at the LATTE Photo Roster, a student is listed twice.

Solution

If someone has previously been added to a course in the Guest Student role, and then later enrolled in the course (and was thus automatically added to the Student role by the Registrar feeds), they will show up twice, as the Photo Roster is designed to list everyone in any Student-based role.

To fix this

1. Click on "Enrolled Users" under "Course Utilities on the left side of your LATTE page
2. Find the student who has been duplicated, and click on the red X next to the "Guest Student" role next to his name.

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