Welcome to the LTS Knowledge Base

The LTS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the LTS website or on our library research guides.

Frequently Asked Questions

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty / staff member! What do I do?
- How do I ...
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

Can't find what you're looking for?

Ask a Question (requires logging in)

- Ask LTS Staff about library research, wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

Related Materials

Join a Community

- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

Follow or Like Us

- Follow LTS on Twitter
- Join the LTS Facebook page
- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

Other resources

- Gmail
- LATTE
- Library & Technology Services
- Brandeis University

Recently updated articles

- Remote Desktop (RDC) by Nicholas April
- Set Up RDC for Windows 7 by Nicholas April
- Set Up RDC for Windows 10 by Nicholas April
- Ensemble Video by Elias Jacobson
- Echo 360 automated lecture capture / Active Learning Platform by Elias Jacobson
- Ensemble Anthem: Screen Capture Software (copy) by Nicholas April
Office Phones
Feb 22, 2018 • updated by Joseph Jules • view change

Upload feedback files for assignments
Feb 22, 2018 • updated by Esther Brandon • view change

Google Groups
Feb 22, 2018 • updated by Abraham Zachary Cheloff • view change

Zoom Guide for Participants
Feb 21, 2018 • updated by Elias Jacobson • view change

Automatic Captions for Cloud Recordings
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Audio Considerations for Accurate Transcripts
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