Welcome to the LTS Knowledge Base

The LTS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the LTS website or on our library research guides.

Frequently Asked Questions

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty / staff member! What do I do?
- How do I ...
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

Can't find what you're looking for?

Ask a Question (requires logging in)

- Ask LTS Staff about library research, wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

Related Materials

Join a Community

- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

Follow or Like Us

- Follow LTS on Twitter
- Join the LTS Facebook page
- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

Other resources

- Gmail
- LATTE
- Library & Technology Services
- Brandeis University

Recently updated articles

- Help Desk Service Level Expectations
  about 6 hours ago • updated by Ravi Kotecha • view change
- Upload feedback files for assignments
  about 7 hours ago • created by Esther Brandon
- Show grades as letter or percentages
  about 8 hours ago • updated by Esther Brandon • view change
- What's New in LATTE, January 2018
  Jan 12, 2018 • updated by Esther Brandon • view change
- Brandeis Afford Proxy Access
  Jan 11, 2018 • updated by Abraham Zachary Cheloff • view change
- Google Team Drives
  Jan 08, 2018 • updated by Ravi Kotecha • view change
- Configure Your Course Settings