Welcome to the LTS Knowledge Base

The LTS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the LTS website or on our library research guides.

Frequently Asked Questions

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty / staff member! What do I do?
- How do I...
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

Can't find what you're looking for?

Ask a Question (requires logging in)

- Ask LTS Staff about library research, wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

Related Materials

Join a Community

- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

Follow or Like Us

- Follow LTS on Twitter
- Join the LTS Facebook page
- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

Other resources

- Gmail
- LATTE
- Library & Technology Services
- Brandeis University

Recently updated articles

- Exclude a Grade
  Dec 21, 2017 • created by Esther Brandon
- Google Team Drives
  Dec 21, 2017 • updated by Patrick Brooks • view change
- DUO 2FA FAQ
  Dec 21, 2017 • updated by Patrick Brooks • view change
- Video and Images: Copyright Concerns
  Dec 21, 2017 • updated by Esther Brandon • view change
- Patch history
  Dec 21, 2017 • updated by Jay Chen • view change
- Remote Desktop (RDC)
  Dec 20, 2017 • updated by Carroll Cadden • view change
- Wormhole (VPN)
Combine Course Sections Into a Metacourse
Dec 18, 2017 • updated by Esther Brandon • view change

Office Phones
Dec 18, 2017 • updated by Chris Yingst • view change

Google Takeout
Dec 15, 2017 • updated by Ravi Kotecha • view change

Google Team Drives
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Help Desk metrics (updated June 2017)
Dec 15, 2017 • updated by Ravi Kotecha • view change

Connect to Networked Office Printers
Dec 13, 2017 • updated by Ravi Kotecha • view change

DUO - Two-Factor Authentication
Dec 13, 2017 • updated by John Godfrey • view change

DUO 2FA FAQ
Dec 13, 2017 • updated by John Godfrey • view change