Welcome to the LTS Knowledge Base

The LTS Knowledge Base is just getting started. Search it for documentation or visit additional documentation on the LTS website or on our library research guides.

Frequently Asked Questions

- How do I connect to the Brandeis network?
- I'm a new student! What do I do?
- I'm a new faculty / staff member! What do I do?
- How do I ...
  - Change my password
  - Change/view my password question and answer
  - Open a Brandeis account
- How do I register a computer on the network? (or a tablet, phone, Xbox, Apple TV, etc.)

Can't find what you're looking for?

Ask a Question (requires logging in)

- Ask LTS Staff about library research, wireless, software, LATTE, media event support, and more.
- Ask the Brandeis community in our Questions Forum.

Related Materials

Join a Community

- Subscribe to the technology mailing list for news updates and technical alerts
- Subscribe to academic software mailing lists for community support

Follow or Like Us

- Follow LTS on Twitter
- Join the LTS Facebook page
- Follow the Technology Help Desk on Twitter
- Join the Technology Help Desk Facebook page

Other resources

- Gmail
- LATTE
- Library & Technology Services
- Brandeis University

Recently updated articles

- Adobe Acrobat
  Jan 22, 2016 • updated by Ravi Kotecha • view change
- Patch History
  Jan 22, 2016 • updated by Jay Chen • view change
- FY2020 Refresh Program
  Jan 20, 2016 • updated by Christopher Lowre • view change
- Brandeis OnTheHub
  Jan 19, 2016 • created by Abraham Cheloff
- VMware
  Jan 15, 2016 • updated by Abraham Cheloff • view change
- Premium Cable Channels
  Jan 15, 2016 • updated by Ravi Kotecha • view change
- Cable TV Setup
Jan 15, 2016 • updated by Ravi Kotecha • view change

Connect to eduroam WiFi
Jan 15, 2016 • updated by Ravi Kotecha • view change

Patch History
Jan 12, 2016 • updated by Jennifer Bartes • view change

Changes to LATTE in January 2016
Jan 05, 2016 • updated by Richard Bergeron • view change

Tips and Tricks - Microstrategy
Dec 18, 2015 • updated by Jessica Maryott • view change

Mathematica
Dec 10, 2015 • updated by Ravi Kotecha • view change

FileMaker Support
Dec 09, 2015 • updated by Jessica Maryott • view change

Portal Access and Features FAQ
Dec 09, 2015 • updated by Jessica Maryott • view change

ArcGIS FAQs
Dec 04, 2015 • updated by Alex Willett • view change